

# General Information and Policies

*Boarding*

**CLIENT COPY**

*Daycare*

Thank you for choosing Camp K-9 Doggie Daycare, boarding, grooming and training facility. The purpose of Camp K-9 is to provide a safe, fun, and stimulating environment for dogs when you can not be there. To ensure the safety and health of your pet and other guests, we require all of our guests to comply with the following regulations:

**AGE:** All dogs must be at least 3 months of age or older. (Must be spayed or neutered after 1 yr)

**VACCINATIONS:** All dogs must be current with their vaccinations. Owners must submit written proof of DHLPP, Rabies and Bordetella (Kennel Cough) vaccinations. The Bordetella vaccine must be boosted every year. Dogs must also be on flea preventative such as Frontline, Top Spot, Advantage, etc.

**HEALTH:** All dogs must be in good health. On admission, all dogs must be free from any condition which could potentially jeopardize other guests. Dogs that have been ill with a communicable condition in the last 30 days will require veterinarian certification of health to be admitted or readmitted. Camp-K9 reserves the right to refuse a visit of your dog if they arrive sick or flea-infested.

**BEHAVIOR:** All dogs must be non-aggressive and not food or toy protective. Owners will certify that their dog(s) have not harmed or shown aggression or threatening behavior towards any person or any other dog(s). A dog that shows any signs of aggression will not be allowed to visit Camp-K-9. Please remember, your dog will be spending time with other dogs and the safety and health of all animals is our primary concern.

**APPLICATION:** All dogs must have a complete, up-to-date, and approved application on file.

**FOOD & MEDICATION:** Food and medications will be given as directed or prescribed. Please alert the Camp K-9 employee of either or any changes when you drop your dog off in the morning.

**FEES:** Fees are based on a daily rate, package plans, or a monthly rate and due in advance. Daycare plans are good for two months from purchase. For rates see the current Camp K-9 pricing list. A deposit is required for all vacations.

**DAYS AND HOURS:** Monday through Friday from 6 a.m. to 7 p.m. Drop off and pickup times are M-F 6am -7:00 PM, Saturday. 8 am -2 pm, and Sunday between 8am -12pm. \$10 Sunday pickup fee.

**RESERVATIONS:** Are required. Cancellations with less than 72 hours notice and no shows will be charged full fees. Deposits will be refunded if cancellations are within 72 hours.

**Camp K-9 Pet Resort & Spa**  
18501 LeClaire Avenue  
Country Club Hills, IL 60478  
708.798.4473

**[www.campk9petresort.net](http://www.campk9petresort.net)**

**LET'S PLAY!!!**

**DAYCARE**

**Camp K-9 Pet Resort & Spa  
18501 LeClaire Avenue  
Country Club Hills, IL 60478  
708-798-4473**

**BOARDING**

**Owner Agreement**

I, \_\_\_\_\_, authorize Camp K-9 Pet Resort & Spa (Hereafter called Camp K-9) and their employees to allow my dog(s) to use the facility for any of the following services:

1. Doggie Daycare                      2. Grooming                      3. Boarding

I, \_\_\_\_\_, release Camp K-9 from any and all liability incurred to my dog or property while in their care. (All necessary precautions will be made to keep Camp K-9 a fun place.)

My dog(s), \_\_\_\_\_, are in good health and have not been ill with any communicable conditions in the last 30 days. I further certify that my dog(s) have not harmed or shown aggression towards any person or any other dog. Owner is solely responsible if your dog bites a Camp K-9 employee, customer, or another dog.

Camp K-9 reserves the right to cancel any contract for reasons that would jeopardize the safety and well being of our staff and clients.

I understand and agree that Camp K-9 is a cage-free facility and my dog(s) will play in open areas with other dog(s). Camp K-9 will not be responsible for injury to any dog resulting from information withheld from Camp K-9. I understand and agree that any problems that should develop with my dog(s) will be treated as deemed best by the staff, at their sole discretion, and that I assume full financial responsibility for any and all expenses involved. In the event of an emergency, Camp K-9 will first contact the customer and if they cannot be reached, all arrangements will be made by Camp K-9. Dogs needing immediate assistance will be taken to Meadowbrook Animal Clinic on 179<sup>th</sup> Street or the Emergency Vet Clinic in Mokena.

I further understand and agree that if my dog displays aggressive behavior or is destructive, for the safety and health of dogs and others, my dog will either be confined to a separate room (with walks), for a portion of, or the remainder of his/her stay; with no offset or deduction in price. Upon a second offence my dog may be disqualified as a Camp K-9 client. Should my dog chew a kennel or destroy Camp K-9 property it is my responsibility to cover the costs of the repairs.

All necessary precautions will be made to keep Camp K-9 a fun and safe place for your pets.

This waiver and its attached riders contain the entire agreement between the parties. All terms and conditions of this waiver shall be binding on the heirs, administrators, personal representatives, and assigns of Camp K-9 Pet Resort & Spa.

**Payment Requirements**

I understand the fee schedule and agree to pay the current rate listed on the Camp K-9 Price List for any fee services provided on the date(s) my dog was in attendance at Camp K-9. All boarding must be paid in full before any dog is allowed to leave our facility. There is a holiday fee for all legal and recognized holidays.

If you are writing a check and it comes back NSF, there is a \$33.00 charge, plus all bank fees.

All cancellations require 72 hour notice. Deposits are required for all boarding reservations. If you cancel within 72 hours, you will be refunded the entire amount of your deposit.

**Emergency Contacts**

Please list two people who can be reached in the event of an emergency. These people will be authorized to pick up your pet and make decisions regarding emergency care in the unlikely event you cannot be reached. We CANNOT release your pet to anyone who is not on this list. For each trip we ask that you update your emergency contact information if any number or name has changed by initialing the attached form.

Name: \_\_\_\_\_ Phone: \_\_\_\_\_

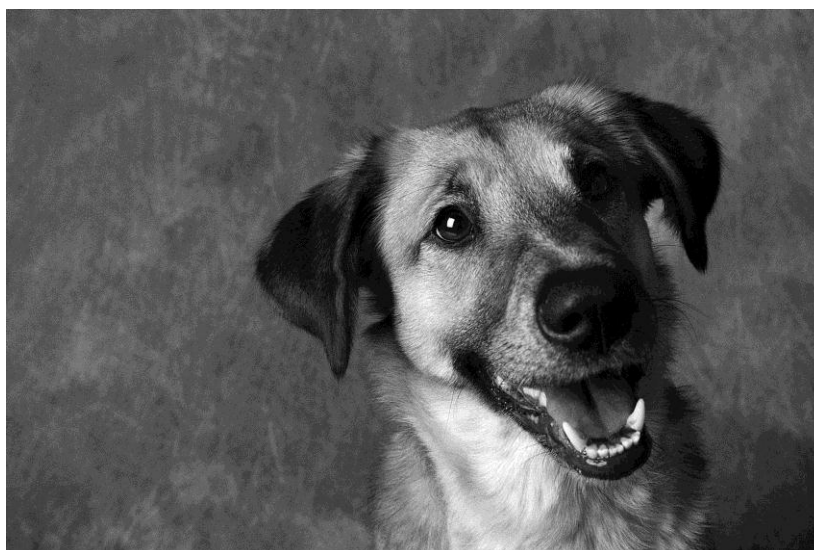
Name: \_\_\_\_\_ Phone: \_\_\_\_\_

Date: \_\_\_\_\_

Signed: \_\_\_\_\_ Camp K-9: \_\_\_\_\_

By signed this waiver, owner certifies the accuracy of all information given about their pet, including, but not limited to, medical conditions, personality, and prior aggression.

**LET'S PLAY!!!!!!**



## Camp K-9 Pet Resort & Spa

### AUTHORIZATION FOR EMERGENCY MEDICAL TREATMENT

The undersigned owner of the animal named, \_\_\_\_\_, hereby authorized a licensed veterinarian, and whoever may be designated as assistants, to administer such treatments and to perform such procedures as are considered therapeutically or diagnostically necessary for the care of any animal, including the administration of anesthesia.

In the event that emergency treatment is required, I authorize the veterinary staff and their assistants to perform medical and surgical treatments necessary to preserve the life of the patient until I can be contacted for further authorization.

I understand that no guarantee of successful treatment is made. I accept financial responsibility for the treatment of the above named patient, and I understand that payment in full is due upon release of the patient from the veterinary hospital, or when service is otherwise terminated. I understand that I am entitled to a written estimate of charges at my request.

Veterinary service is provided during night time hours as necessary in the judgment of the veterinarian in charge. Continuous presence of qualified personnel may not be provided.

I certify that I have read and fully understand this authorization of emergency medical treatment, the reasons why such treatment is considered necessary, as well as the advantages and possible complications.

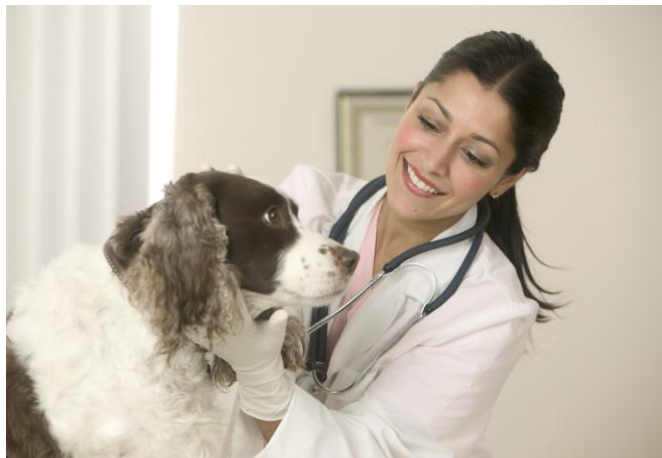
I hereby release Camp K-9 and all staff from any and all claims arising out of such an emergency situation.

I certify that I have read and understand the forms and condition stated in this agreement, and acknowledge that this agreement shall be effective and binding upon the parties.

Signature of Owner: \_\_\_\_\_

Date: \_\_\_\_\_

Print Name: \_\_\_\_\_



# Emergency Contact Information

## Owner Information

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

E-mail: \_\_\_\_\_

Home Phone: \_\_\_\_\_ Work Phone: \_\_\_\_\_ Cell Phone: \_\_\_\_\_

## Emergency Contact (other than owner)

Name: \_\_\_\_\_

E-mail: \_\_\_\_\_

Home Phone: \_\_\_\_\_ Work Phone: \_\_\_\_\_ Cell Phone: \_\_\_\_\_

## Pet Information

Name: \_\_\_\_\_ Breed/Color: \_\_\_\_\_

Birth Date/Age: \_\_\_\_\_ Sex: \_\_\_\_\_

## Veterinarian Information

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

Phone: \_\_\_\_\_

## Camp K-9 Pet Resort Application

### General Information

How did you hear about Camp K-9? \_\_\_\_\_

\_\_\_\_\_

Reason for using daycare/boarding? \_\_\_\_\_

Owners Name: \_\_\_\_\_

The following additional people may pick up my dog: \_\_\_\_\_

\_\_\_\_\_

**Dog's Name:** \_\_\_\_\_ **Date you acquired dog:** \_\_\_\_\_

Dog's Breed, sex and age: \_\_\_\_\_

Is dog spayed/neutered? \_\_\_\_\_ If yes, at what age was this done? \_\_\_\_\_

Where did you get your dog? \_\_\_\_\_

If adopted, provide any knowledge of your dog's past history? \_\_\_\_\_

### Health

Does your dog have a problem with fleas? \_\_\_\_\_ Any Allergies? \_\_\_\_\_

If yes, specify allergies: \_\_\_\_\_

**Does your dog have any health problems that require restrictions being placed on their activity of**

**Movements?** \_\_\_\_\_ **If yes, please list condition and restrictions:** \_\_\_\_\_

## **Behavior**

**Does your dog act afraid of any specific items or noises? If so, please explain:**

**How does your dog react to strangers coming into or padding by your home or yard?**

**Are there any kinds of people your dog automatically fears or dislikes?**

**Are there any kinds of other dogs your dog automatically fears or dislikes?**

**How does your dog react to puppies?** \_\_\_\_\_

**Has your dog ever:**

**Growled at someone? If so, please explain:** \_\_\_\_\_

**Bitten someone? If so, please explain:** \_\_\_\_\_

**Does your dog have any problems in the following areas: (if so, please explain)**

**Mouthiness:** \_\_\_\_\_ **Housetraining:** \_\_\_\_\_

**Barking:** \_\_\_\_\_ **Bullying:** \_\_\_\_\_

**Jumping:** \_\_\_\_\_ **Other:** \_\_\_\_\_

**Has your dog ever growled or snapped at anyone who has taken food or toys away?** \_\_\_\_\_

**What were the circumstances?** \_\_\_\_\_

**What commands does your dog know?** \_\_\_\_\_

What commands is your dog trying to learn? \_\_\_\_\_

Is your dog allowed on the furniture at home? \_\_\_\_\_

If not, is it okay at Camp K-9? \_\_\_\_\_

Has your dog ever gotten over a fence? \_\_\_\_\_ If so, how high was it? \_\_\_\_\_

My Dog's Favorite.....

Toy(s) \_\_\_\_\_ Toy to destroy: \_\_\_\_\_

Game or activity: \_\_\_\_\_

Type of Canine Playmate: big dogs little dogs older dogs younger dogs puppies

Where is your dog's favorite petting spot? \_\_\_\_\_

Additional Information about your dog, which you feel might be helpful: \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_

May we include your dog in the picture/narrative on our Camp K-9 website?  
\_\_\_\_\_

If yes, please provide a brief introduction about your dog including cute and interesting facts or  
personality traits: \_\_\_\_\_